

MassDevelopment
DEVENS UTILITIES DEPARTMENT
33 ANDREWS PARKWAY
DEVENS, MA 01434

Date: 7/7/17

Dear Customer:

I am writing this correspondence to explain an adjustment to your utility invoices that is effective July 1, 2017. Devens Utilities continues to aggressively manage its controllable operating costs and to administer its power supply and gas supply portfolios to deliver the lowest possible cost of service to our customers. In fact, the gas and electric charges you pay have been and continue to be among the lowest charges that can be found throughout the Commonwealth. However, the charges in New England for Forward Capacity and Transmission expenses are on the rise and those components are costs that are set by the ISO NE, the Regional Transmission Organization that oversees the bulk power supply plants and transmission systems operating in New England's service territories. For the current fiscal year that begins on July 1, 2017, we will see a steep increase in both Capacity and Transmission expenses that the ISO NE charges all end users of electric power throughout New England.

The resulting increases to our Electric distribution and demand rates will result in a range of increases from 2% for residential customers to 11% for our larger commercial / industrial customers. Your power supply charges will also see a very small increase as costs for power supply although stable, have increased some but by a much lower degree than the ISO NE Forward Capacity Market and Transmission charges have.

On the Gas Utility side we are lowering the distribution charge effective July 1, 2017 that will result in a 2-3% reduction across all rate classes. Our gas supply charge remains stable and will not be adjusted.

And finally the water utility rates will remain unchanged but the sewer rate will increase by 2% for the coming fiscal year.

Please remember that if you need to report any delivery related issues with your utility services (such as outages), call the Devens Regional Dispatch Center at (978) 772-7200 to ensure the quickest response to your problem. And do not hesitate to contact me if you would like further information.

Sincerely,

Jim Moore

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