



Utilities Department

33 Andrews Parkway Devens, MA 01434

(978) 784-2915
Fax (978) 772-7496

CUSTOMER APPLICATION—WATER / SEWER / ELECTRIC / GAS

The undersigned hereby applies for the above utilities and agrees to be bound by the Terms and Conditions of Mass Development/Devens governing the use of these utilities.

Date of Application

Closing Date/Effective date of utility turnovers (For Residential Customers)

Customer Name

Devens Service Location

Mailing Address (if different) City State Zip Code

Telephone Number

Authorizing Name (print)

Title

Authorizing Signature

Payment of Bills

All bills will be payable upon presentation. If not paid within receipt of next billing, service will be subject to interest charge and possible termination after proper notification by Department.

If you believe your bill is inaccurate or for any other reason you wish to dispute all or part of your bill, you have the right to an investigation of your account by our Customer Account Representative. This investigation may be obtained by telephoning (978) 784-2915, or writing the MDFA, 33 Andrews Parkway, Devens, MA 01434. If you are not satisfied with the written decision of the Customer Accounts representative or do not receive a written decision within 10 days after making your complaint, you have the right to appeal to the Utilities Manager of Mass Development/Devens.

Copy of complete terms and conditions available upon request.